# ORIE 4741: Learning with Big Messy Data Introduction

Professor Udell

#### Operations Research and Information Engineering Cornell

October 16, 2021

### Outline

### Logistics

Stories

Definitions

Kinds of learning

Syllabus

# ORIE 4741/5741: Learning with Big Messy Data

want to take this class?

- ASAP:
  - enroll (or drop) (or get on wait list)
  - fill out course survey
  - sign up for discussion forum
  - sign up for iClicker

Thursday 9/2/2021: homework 0

links on course website:

https://people.orie.cornell.edu/mru8/orie4741/

## **Course staff**

- Prof. Madeleine Udell
- TA: Richard Phillips (CS PhD)
- TA: Tao Jiang (ORIE PhD)
- TA: Connor Lawless (ORIE PhD)
- TA: Yuanping Du (ORIE MEng)
- TA: Max de Ledebur (ORIE MEng)
- TA: Jody Zhu (ORIE+CS Undergraduate)
- TA: Tara Khanna (ORIE Undergraduate)
- TA: Kevin Jiang (CS Undergraduate)

### **Tech stack**

- ▶ In person or Zoom for lectures, section, and office hours
- Course website for course materials (syllabus, schedule, homework, project, etc)
- iClicker for polls
- Zulip for Q&A
- Gradescope for quizzes, submitting homework, grades, solutions
- Github for code (demos, projects, and hw starter code)

### Course requirements and grading

#### course website:

(grading, course requirements, lectures, homework, etc)
https://people.orie.cornell.edu/mru8/orie4741/

- ▶ (15%) Participation: for every lecture (after this one), use
  - iClicker for sync lectures
  - participation form for async lectures
- (30%) Homework
  - due every two weeks or so
  - first one due next Thursday
- (15%) Quizzes
  - 30 min quiz every week or so
- (40%) Project

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FAQ:

- yes, you can take the class online (even async)
- yes, you can take section online (even async), or not take the section

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- expectations and rubric for course project differ
  - more business-oriented project
  - more detailed problem formulation
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  - 1. Mastery and Application of Core Disciplinary Knowledge
  - 2. Problem Formulation and Organization and Planning of the Solution Process
  - 3. Collaborative Problem Solving and Issue Resolution
  - 4. Communication of Knowledge, Ideas, and Decision Justification
  - 5. Self-Directed Learning and Professional Development

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- Everyone in a project group with 5741 students will be graded according to 5741 rubric.

### Questions

during lecture:

- ask out loud
- zoom chat (to everyone, or to a TA)

outside of lecture:

- ask at office hours
- ask on discussion forum
- don't send email

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*Oh, you work with big messy data? Maybe you could help us out...?* 

### My career in big data

academic

- B.S. in Mathematics and Physics at Yale
- Ph.D. in Computational and Mathematical Engineering at Stanford
- postdoctoral fellow at the Center for the Mathematics of Information at Caltech
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applied work

- finance: Goldman Sachs, BlackRock, Capital One, Schonfeld, Two Sigma, ...
- tech: Google, Retina.ai, Marketing Attribution
- cybersecurity: DARPA, Expanse (formerly Qadium)
- healthcare: Apixio, Ontario
- clean energy: Aurora
- politics: Obama 2012

# Data table: politics

age	gender	state	income	education	voted?	support	• • •
29	F	СТ	\$53,000	college	yes	Biden	• • •
57	?	NY	\$19,000	high school	yes	?	
?	М	CA	\$102,000	masters	no	Trump	• • •
41	F	NV	\$23,000	?	yes	Trump	•••
÷	:	÷				:	÷

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goals:

- detect demographic groups?
- find typical responses?
- identify related features?
- impute missing entries?

### Medicine

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01:15 PM Gold, Alan	Exam - Est. Patient	User Defined Field		Diagnosis				0
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02.15 PM Thompson, Brian	Exam - Est. Patient	hjury	Shoulder pain	ACL Tear	06.20.2012	844.2		C.
02:30 PM Carter, James	Consult	Employer Name	WBI	Lumbago	11.17.2011	724.2		C.
03:30 PM Abner, Darlene	Follow Up	Employer Pax	201-867-5309	Vitals				0.0
04:00 PM Brown, Kevin	Exan - Est. Patient	Insurance Carrier	GBCO					
04:15 PM Newsome, Gina	Exam - Est. Patient	Adjuster Pax Num	201-555-8735	Smoking Status				0
O4:30 PM Newcome, Jenna	Exam - Est. Panerk	Degnosis	727.3	Status Never smoker	10		• Date 06.18.2012	
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				Non-Drug Allergies				
				Description	Reaction	n	Notes	
				Latex	Severe ras	sh		
				Shelfish	Hives			
				Family History				
				Relationship	Decease	d	Notes	
				Sister	No		JRA	
				Maternal Grandmother	Yes		Osteoarthritis	
				Surgeries				
				Description	Date	Surgeon	Notes	
				Arthroscopy	12. 18. 2011	Armstrong	NA	
				Appointments				0
				▼ Date + Tim	ne Doctor	Reason Type	Location	Notes +
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#### Data table: medicine

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41	F	yes	yes	• • •
÷	:	÷	:	

- find similar patients?
- understand systemic healthcare needs?
- use symptoms to detect which patients have COVID-19?
- detect patients who had series of mini-strokes?

# Pollution



[Snow, 1854]

# Pollution

location	time	CO2	02	03	• • •
1	1	.7	.9	?	•••
1	2	.5	.7	?	
1	3	.4	.5	1.4	• • •
:	÷	÷	•••		

### Marketing



# Marketing

customer	product 1	product 2	product 3	• • •
1	yes	?	yes	•••
2	yes	yes	?	•••
3	?	?	yes	• • •
:	:	:	:	•.
-			-	•

#### Finance



### Finance

ticker	$t_1$	$t_2$	•••
AAPL	.05	21	
GOOG	11	.24	
FB	.07	18	
:	:	:	·
-			

# Environmental, social and governance (ESG) data

- one row for each asset at each time
- one column per key performance indicator (KPI)
  - carbon emissions
  - e-waste management
  - climate change risk
  - worker safety
  - ...
- ▶ values: numerical ratings 1, ..., 10 or boolean  $\{0, 1\}$
- triangular missing pattern: KPI/asset coverage increases with time

#### goals for ESG analysis:

- impute missing items?
- audit/improve on vendor data quality?
- predict long term returns?

### **Fraud detection**



### Autocomplete

Your Al pair programm	ner
With GitHub Copilot, get suggestions for whole lines or entire functions right inside your editor.	
sentiment.ts 🙅 write.sql.go 🔶 parse.expenses.py 🖪 addresses.rb	
1 #1/usr/bin/env ts-node 2 3 import { fetch } from "fetch-h2"; 4	
<pre>5 // Determine whether the sentiment of text is positive 6 // Use a web service 7 async function isPositive(text: string): Promise<boolean> { 8 const response = await fetch('http://text-processing.com/api/sentiment/', {</boolean></pre>	
<pre>9 method: "POST", 10 body: text=S(text)', 11 headers: { 2 "Content-Twne": "anni (ration/y-mww-form-ur)encoded"</pre>	
<pre>13 } 14 }); 15 const json = await response json();</pre>	

### **Application** areas

#### health

- politics
- governance
- advertising
- retail
- ecommerce
- finance

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NASA, 1997: "taxing the capacities of main memory, local disk, and even remote disk"

<sup>&</sup>lt;sup>1</sup>image courtesy of Kim Minor @ IBM

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## Big

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► 4 Vs:



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► 4 Vs:



5th V: value

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### **Big: our definition**

#### Definition

An algorithm for **big data** is one with computational and memory requirements that scale **linearly** (or nearly linearly) in the size of the data.

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- hardware
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if you use only algorithms for **big data**, then you're working with **big data** 

### Messy

 noisy: some (or all) values suffer errors, inaccuracies, or malicious corruption

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### Messy

- noisy: some (or all) values suffer errors, inaccuracies, or malicious corruption
- missing: some values are missing, inconsistent, not recorded, or lost
- heterogeneous: values of many different types
  - continuous values (e.g., 4.2,  $\pi$ )
  - discrete values (e.g., 0, 4, 994)
  - nominal values (e.g., apple, banana, pear)
  - ordinal values (e.g., rarely, sometimes, often)
  - graphs or networks (e.g., person 1 is friends with person 2)
  - text (e.g., doctor's note describing symptoms)
  - sets (*e.g.*, items purchased)



- machine learning?
- human learning?

- machine learning?
- human learning?
- when data is big and messy, machine help is essential for human learning!

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#### Data table

*n* examples (patients, respondents, households, assets) *d* features (tests, questions, sensors, times)

$$\begin{bmatrix} & A \\ & & \end{bmatrix} = \begin{bmatrix} a_{11} & \cdots & a_{1d} \\ \vdots & \ddots & \vdots \\ a_{n1} & \cdots & a_{nd} \end{bmatrix}$$

- ► *a<sub>i</sub>* is *i*th row of *A*: feature vector for *i*th example
- a<sub>:j</sub> is jth column of A: values for jth feature across all examples
- a<sub>ii</sub> is jth feature of ith example

### **Supervised learning**

identify one column of data that we want to predict

$$\begin{bmatrix} & A \\ & & \end{bmatrix} = \begin{bmatrix} x_{11} & \cdots & x_{1d-1} & y_1 \\ \vdots & \ddots & \vdots & \vdots \\ x_{n1} & \cdots & x_{nd-1} & y_n \end{bmatrix} = \begin{bmatrix} & X & y \\ & & \end{bmatrix}$$

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• 
$$x_i \in \mathcal{X}$$
 for  $i = 1, ..., n$  are rows of  $X$ 

▶ 
$$y_i \in \mathcal{Y}$$
 for  $i = 1, ..., n$  are entries of  $y$ 

▶ we believe there is a mapping  $f : X \to Y$ 

$$y_i \approx f(x_i)$$

our goal is to learn f

### Example: supervised learning for credit decisioning

- goal: decide which credit card applicants should be approved
- ▶ input space: entries of  $X \in \mathbf{R}^d$  correspond to fields in credit application
  - e.g., salary, years in residence, outstanding debt, number of credit lines, ...

• output space: 
$$\mathcal{Y} = \{+1, -1\}$$

- ▶ +1 means approve
- ▶ −1 means reject
- data: D = (x<sub>1</sub>, y<sub>1</sub>),..., (x<sub>n</sub>, y<sub>n</sub>) applications of previous customers, and credit approval decisions made by humans

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**Q**: what are potential problems with using a model built with this data?

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**Q**: what are potential problems with using a model built with this data?

**A:** wrong objective: human decision may not be correct decision; covariate shift: future data may look unlike past data; ...

### Exercise: formalizing real problems

- identify a prediction goal
- identify the input space  $\mathcal{X}$
- $\blacktriangleright$  identify the output space  ${\mathcal Y}$
- ▶ identify the data  $\mathcal{D} = (x_1, y_1), \dots, (x_n, y_n)$  you'd like to use
- what kinds of noise do you expect in the data?

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# Course objectives (I)

### plot

- predict
- cluster
- impute
- denoise
- recommend
- understand

# Course objectives (II)

this course is about

- algorithms for big messy data
- learning to ask the right questions

at the end of the course, you should have learned

- at least one method to solve any problem
- machine learning is not magic; it's math
- when not to trust your solution

# Course objectives (II)

this course is about

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the rest you can learn online...

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